



Address: Ramada Hotel, Parish of St.Pauls, St. Kitts

Please send CV to zhangtiantian@caribgalaxy.com

Contact: +1 (869) 465-3300; +1 (869) 662-7538

Restaurant & Bar Operation Manager

Responsibilities

- Manage the daily running of the restaurant and bar in a good standing
- Organize marketing activities, such as promotional events and discount schemes to reach a broader audience
- Prepare reports at the end of the shift/week, including cost control, budget, staff control, food control and sales
- Plan and coordinate menus, working closely with the head chef to ensure the most agreeable menu options
- Recruit, train, manage and motivate staff
- Respond efficiently and accurately to customer queries and complaints, maximize customer satisfaction
- Regularly review product quality and research potential vendors
- Monitor inventory and ensure sufficient stock
- Ensure full compliance to restaurant operating controls, SOP's, policies, procedures and service standards
- Implement policies and protocols that will maintain future restaurant operations

Qualifications

- More than 3 years' experience in the food and bar industry in a managerial position
- Acute financial and operational management skills
- Familiarity with restaurant management software and systems
- Excellent inter-personal communication skills
- English is a must, multiple language capability is a plus
- Detail oriented and organized
- Strong leadership and highly motivational
- Extensive food and beverage knowledge
- Energetic, passionate and patient

